



TOXTETH  
TOWN  
HALL  
COMMUNITY  
RESOURCE  
CENTRE



15 High Park Street, Toxteth, Liverpool L8 8DX  
Tel: 0151 727 2648 Fax: 0151 727 2444 Website: [www.toxtethtownhall.org.uk](http://www.toxtethtownhall.org.uk)  
Dingle Multi Agency Centre Ltd. is a Charitable Company limited by Guarantee and owns and manages Toxteth Town Hall

This centre closes at 5pm on Tuesday 23<sup>rd</sup> Dec 25 and re-opens 8.45am on Monday 5<sup>th</sup> Jan 26  
Herewith some useful contacts

#### Homelessness/housing crisis:

**The Whitechapel Centre**, Langsdale st. L/pool L3 8DU. For advice tel 0151 207 7617 – every day except Saturdays from 12pm – 4pm – if homeless its their “always help available” for rough sleepers phone line is 0300 123 2041- 24hrs

**Housing Options** Liverpool City Council if homeless/about to be call 0800 731 6844 or 0151 233 3061 or [HousingOptionsService@liverpool.gov.uk](mailto:HousingOptionsService@liverpool.gov.uk)

**Streetlink** for rough sleepers – send alert via website <https://thestreetlink.org.uk>

**Missionaries of Charity**, 55 Seel Street, L/Pool L1 4AZ Homeless men only aged 20+ call Mon to Fri between 10am and midday on 0151 709 0628 or turn up at the door at 5.15pm any evening

**Shelter** – 9am-5pm Mon-Fri at Holy Trinity Church, Richmond Park, Liverpool, L6 5AD or urgent helpline 0808 800 4444 Mon – Fri 8am – 8pm

#### Food crisis:

For a food parcel (no voucher required) 1. **the Micah Project** drop-in 23/12 at 10.30-12.30 st Vincent De Paul, St James St. L1 5JP. 2. **PAL Multi-Cultural Centre**, 68a Mulgrave ST. L8 2TF – open 11am – 3pm on 24/12, 26/12, 30/12 and 31/12. 3. **Goodhouse Hope for All**, 170 Kensington L7 2RJ open for drop-in 28/12 from 11.30 or call 07576993392 - for other food support <https://www.feedingliverpool.org> or <https://www.thelivewelldirectory.com/services/8034>

#### Christmas day meals/events:

1. **The Hope Foundation** – 11-3. The Frontline Centre, 147 Lawrence Road L15 3HA – for a place text 07842757424. 2. **Team Oasis** (12noon – 5pm at Parkhill Road, L8). 3. **Squash CIC**– (12noon – 2pm at 112-114 Windsor Street, L8 8EQ). The christmas meal will operate as a drop-in so no booking is required. 4. **Baytree Cooking Academy CIC** – (10am – 2:30pm at THEBLACK E on Great George street, L1 5EW). Presents, entertainment, music and food hampers will also be provided alongside a 2-course meal. 5. **Emmaus Merseyside** – (12noon – 2pm at 1 School Lane, L21 3TA). A free hot breakfast will be provided, as well as christmas gifts. No booking or referral is required to attend.

#### Urgent financial need:

**Liverpool Citizens Support Scheme Urgent** - Mon - Fri 8am - 6pm Freephone 0800 456 1523 or 0151 233 3053 – food vouchers and energy vouchers . **Universal credit** helpline 0800 328 5644. **No funds/credit for elec/gas** – you should contact your supplier direct and explain crisis – they should provide a code to take when you top up or call Liverpool Citizens Support Scheme

**Advice:** Our Triage, Advocacy And Advice Service resumes 5<sup>th</sup> Jan 2025 – other advice agency

Citizens advice liverpool call 0808 278 7840 or to chat online visit <https://www.citizensadvice.liverpool.org.uk/>

#### Health & wellbeing:

**Formerly LCC Careline** - Adults At Risk Or Children At Risk call 0151 459 2606. **Samaritans** – free phone 116 123 open 24 hrs. **Mental health crisis team** Liverpool Light 181-185 London Road Liverpool L3 8JG - open every day from 6pm – 1am, email [liverpool.light@creativesupport.org.uk](mailto:liverpool.light@creativesupport.org.uk) or visit [www.liverpool-light.org.uk](http://www.liverpool-light.org.uk)

**Merseycare Urgent Mental Health** helpline 16yrs+ open 24 hrs call 0800 145 6570 . **Victims Support** Merseyside 0808 175 3080 Mon-Fri 7am-7pm - Victim Support supportline open every day 24/7 call 0808 16 89 111.

**NHS 111** – non emergency out of hours health care phone 111. **Dental emergency** - 0161 476 9651 to get a local appointment . **Liverpool City Centre Walk-In-Centre** (adults) Linda McCartney Centre, University Hospital, Prescot Street L7 8XP tel: 0151 247 6500 - opening times 8am-8pm 7 days a week and the Childrens Walk In Centre Is Smithdown Road, 8am-8pm 7 days a week, 0151 285 4820 but no need to call

**Other: Police** - emergency call 999 - non emergency call 101. **Home office** contact number 0300 123 2253

**Hate crime** - to report call 101 or attend a police station or call stop hate uk on 0800 138 1625

Information checked by Toxteth Town Hall staff on 18/12/25 but may change.